

Privacy Policy

Effective Date: September 1, 2025

1. Introduction

New Foundation Property Solutions LLC ("we," "our," or "us") values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect your information when you use our junk removal services or visit our website.

2. Information We Collect

We may collect the following types of information:

Personal Information: Name, phone number, email address, physical address, and payment details.

Service Information: Details about the services you request, including project updates, schedules, and preferences.

Communications Data: Information related to your interactions with our SMS/text messaging system, emails, or calls.

3. How We Use Your Information

We use the information we collect to:

Provide, schedule, and improve our junk removal and property services.

Process payments and complete transactions.

Communicate with you about appointments, service updates, promotions, and important notices.

Improve our website, customer experience, and service efficiency.

4. SMS/Text Messaging Terms and Conditions

a. Sender Identification

These SMS/Text Messaging Terms are provided by New Foundation Property Solutions LLC.

b. Consent to Receive Text Messages

By providing your mobile number, you expressly consent to receive SMS/text messages from New Foundation Property Solutions LLC, including messages sent by automated technology, related to your project, service updates, scheduling, and customer support — even if your number is listed on any state or federal Do Not Call list. Consent is not a condition of purchase.

c. Types of Messages You May Receive

You may receive text messages that include:

Appointment confirmations and reminders

Project scheduling and updates

Responses to inquiries or requests for quotes

Important service or billing notifications

Occasional promotional offers or service announcements

d. Message Frequency

The number of messages you receive will vary based on your ongoing project and communication needs, but typically messages are sent up to 4 times per month unless project updates require more frequent contact.

e. Message and Data Rates

Message and data rates may apply depending on your mobile carrier plan. Your carrier is not responsible for delayed or undelivered messages.

f. Opt-Out Instructions

You may opt out of receiving SMS/text messages at any time by replying STOP to any message. Once you opt out, you will no longer receive text messages from us, though we may still contact you via phone or email regarding active projects or billing matters.

g. Help Instructions

For help or additional information about our SMS/text program, reply HELP to any text message or contact us directly using the contact information below.

h. Updating Your Contact Information

It is your responsibility to keep your mobile phone number and contact information up to date. You can update your information by contacting us directly.

5. Data Protection and Security

We implement strict administrative, technical, and physical safeguards to protect your personal information against unauthorized access, disclosure, alteration, or destruction.

Access to customer data is restricted to authorized personnel only.

Personal information is stored securely and used solely for legitimate business purposes.

We maintain encryption and secure systems to protect payment and contact data.

6. Data Sharing and Transfers

Customer data is never shared with third parties for promotional or marketing purposes.

Mobile opt-in and consent information is never shared with anyone for any reason.

Any information sharing described elsewhere in this policy excludes mobile opt-in and SMS consent data.

7. Messaging Summary (For Compliance Clarity)

By providing your phone number and agreeing to receive texts, you consent to receive text messages from New Foundation Property Solutions LLC from 267-581-2874 regarding customer care, project updates, and related information. Consent is not required to purchase services. Message frequency varies. Message and data rates may apply.

You can reply STOP to unsubscribe at any time or HELP for assistance.

You may also contact us directly at:

Phone: 267-581-2874

Email: rfryer82@yahoo.com

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any updates will be posted on our website with a revised effective date. Continued use of our services after such updates constitutes your acknowledgment and acceptance of the revised terms.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our messaging practices, please contact us:

New Foundation Property Solutions LLC

Phone: 267-714-2189

Email: newfoundationps@gmail.com